



TERMS OF SERVICE

Last updated: 17 August 2026

1. About Us

This website and online store are operated by **Imaginations**, a sole trader business based in Norway.

Throughout these Terms, “we”, “us” and “our” refer to Imaginations.

By using this website or purchasing a product from us, you agree to these Terms of Service.

2. Products

We sell both **physical products and digital products**.

We make reasonable efforts to ensure that product descriptions, photographs, prices and other information are accurate. Colours and appearance may vary slightly depending on your screen, device, materials, or the nature of the product.

We may change our products, availability and prices at any time. Changes will not affect orders already accepted by us unless required by law or agreed with you.

3. Orders & Payment

By placing an order, you confirm that the information you provide is accurate and that you are authorised to use the selected payment method.

We reserve the right to refuse or cancel an order where reasonably necessary, including in cases of suspected fraud, incorrect pricing, product unavailability or other errors.

If we cancel an order after payment has been made, any amount due to you will be refunded.

4. Prices & Delivery

Product prices are displayed on our website.

Delivery/shipping is not included in the product price unless expressly stated otherwise. Any applicable delivery charges will be shown separately before you complete your purchase.

For physical products, estimated delivery times are provided as guidance and may be affected by circumstances outside our control.

Customers are responsible for providing a complete and accurate delivery address.



5. Digital Products

Digital products are supplied electronically, for example by download or electronic access.

When you purchase a digital product, you receive a limited right to use it for its intended personal or permitted purpose. Ownership of the intellectual property does not transfer to you.

Unless we expressly state otherwise, digital products may not be:

- Shared or forwarded to another person
- Uploaded or made publicly available
- Copied for distribution
- Resold or redistributed
- Used in a way that infringes our intellectual property rights

Downloaded files are for the purchaser's use only and must not be shared with others.

6. Cancellations, Returns & Refunds

Orders are generally considered final once confirmed.

We do not voluntarily offer cancellations, returns or refunds unless we expressly state otherwise.

However, **nothing in these Terms limits any cancellation, withdrawal, refund, repair, replacement or other consumer right that you are entitled to under applicable law.**

For digital products, your statutory right of withdrawal may be affected once delivery or access to the digital content has begun where the legal requirements for this have been met.

For physical products, any mandatory consumer rights that apply to your purchase remain unaffected by these Terms.

7. Intellectual Property

All content made available through this website, including designs, digital products, files, photographs, graphics, text, branding and other original material, is owned by or licensed to Imaginations unless otherwise stated.



You may not reproduce, distribute, sell, publish, commercially exploit or otherwise use our intellectual property without our prior permission, except where expressly permitted with the product or by law.

Purchasing a product does not transfer copyright or other intellectual property rights to you.

8. Website Use

You must not use this website:

- For unlawful or fraudulent purposes
- To interfere with the operation or security of the website
- To introduce viruses, malicious code or harmful material
- To obtain or attempt to obtain unauthorised access to the website or associated systems
- To infringe our rights or the rights of another person

We may restrict access to the website where reasonably necessary to protect our business, customers or systems.

9. Third-Party Services

Our website may use third-party services for functions such as website hosting, payments, shipping or other technical services.

We are not responsible for independent third-party websites or services that are outside our control.

Your personal information is handled in accordance with our **Privacy Policy**.

10. Availability & Website Information

We cannot guarantee that the website will always be available, uninterrupted or free from technical errors.

We may correct errors or inaccuracies on the website and may update or remove content where necessary.

If an error affects an order you have already placed, we will handle the situation in accordance with applicable law.

11. Liability

We are responsible for our obligations to you as required by applicable law.



To the fullest extent permitted by law, we are not responsible for indirect or unforeseeable losses arising from your use of the website or products.

We are also not responsible for delays or failures caused by circumstances reasonably outside our control.

Nothing in these Terms excludes or limits liability or consumer rights where doing so would be prohibited by law.

12. Privacy

Personal information provided through our website or in connection with an order is handled in accordance with our Privacy Policy and applicable data protection law.

13. Changes to These Terms

We may update these Terms from time to time to reflect changes to our products, website, business or legal requirements.

The version published on our website at the time of your purchase will normally apply to that purchase.

14. Governing Law

These Terms are governed by the **laws of Norway**, subject to any mandatory consumer protection rights that may apply to you under applicable law.

15. Contact

This website is operated by:

Imaginations

Sole trader business

Norway

Email: imagination.no@gmail.com

Questions about these Terms or an order can be sent to the email address above.