



Privacy Policy

Last updated: 17 August 2026

We respect your privacy and only collect personal information that is necessary to operate our business, process orders, and provide our products and services.

1. Information We Collect

When you place an order, contact us, or use our website, we may collect:

- Your name and contact details
- Billing and shipping address
- Order and transaction information
- Emails or other messages you send us
- IP address, device information, and basic website usage information
- Cookie information, where applicable

2. How We Use Your Information

We use your personal information to:

- Process and fulfil orders
- Deliver physical and digital products
- Communicate with you about your order or enquiry
- Process payments
- Maintain required accounting and business records
- Keep our website secure and functioning properly
- Comply with legal and tax obligations

We do not sell your personal information.

3. Payments & Other Services

We may use trusted third-party services for things such as website hosting, payment processing, email delivery, and shipping.

These services may receive the information necessary to provide their service. They handle personal information according to their own privacy policies and applicable law.

We do not normally receive or store your complete payment card details.



4. How Long We Keep Your Information

We keep personal information only for as long as necessary to process orders, provide customer service, maintain required business and accounting records, and comply with legal obligations.

Some records may need to be kept for a certain period even if you ask us to delete your information.

5. Your Privacy Rights

Depending on applicable data protection law, you may have the right to:

- Request a copy of the personal information we hold about you
- Ask us to correct information that is inaccurate
- Ask us to delete your personal information where we are not legally required to keep it
- Object to or request restrictions on certain uses of your information
- Withdraw your consent where we rely on your consent

To make a privacy request, simply contact us using the contact details provided on our website.

We may need to confirm your identity before providing or changing personal information.

You also have the right to make a complaint to the relevant data protection authority.

6. Cookies

Our website may use cookies that are necessary for the website and online store to function.

If we use optional analytics, advertising, or similar cookies, we will request consent where required by law.

7. Security

We take reasonable measures to keep your personal information secure and only use it for legitimate business purposes.

8. Changes to This Policy

We may update this Privacy Policy if our website, services, or legal requirements change. The latest version will be available on this page.



9. Contact

If you have questions about this Privacy Policy or want to make a privacy request, please contact us using the contact information provided on our website.